# Issue: Azure AD Group Mailbox Not Receiving Databricks Job Failure Notifications

**Problem Statement**

An Azure Active Directory (Azure AD) Group of type **"Microsoft 365"** was created with its own email address. This group was then configured to receive **Databricks job failure notifications** via email.

Despite:

* Being able to **manually send emails** to the group mailbox
* Successfully receiving notifications at **individual email addresses** when added to the Databricks job

…the **group mailbox** was **not receiving failure notifications** from Databricks jobs.

**Root Cause**

The **Databricks notification emails** originate from a **Microsoft domain** (e.g., @microsoft.com), which is considered **external** to the Azure AD tenant.

By default, Microsoft 365 Groups may **not be configured to accept emails from external senders**.

**Solution**

To resolve this, the group must be configured to **accept external emails** and ensure it is **subscribed to receive all messages**.

Follow the steps below:

1. Go to the settings of the group in your outlook
2. Under 'follow in inbox’, select 'receive all email and events'.
3. Next, click on edit group.
4. Select the option 'Let people outside the organization email the groups'
5. Click on save.

After applying these settings, the Azure AD Group will start receiving **Databricks job failure notifications**.

**Summary**

If your Azure AD Group mailbox is not receiving failure emails from Databricks jobs:

* Ensure the group allows **external senders**.
* Ensure it is set to **receive all messages and events**.

This configuration allows the Microsoft-sent notifications from Databricks to be delivered successfully to the group mailbox.