# Issue: Azure AD Group Mailbox Not Receiving Databricks Job Failure Notifications

**Problem Statement**

An Azure Active Directory (Azure AD) Group of type **"Microsoft 365"** was created with its own email address. This group was then configured to receive **Databricks job failure notifications** via email.

Despite:

* Being able to **manually send emails** to the group mailbox
* Successfully receiving notifications at **individual email addresses** when added to the Databricks job

…the **group mailbox** was **not receiving failure notifications** from Databricks jobs.

**Root Cause**

The **Databricks notification emails** originate from a **Microsoft domain** (e.g., @microsoft.com), which is considered **external** to the Azure AD tenant.

By default, Microsoft 365 Groups may **not be configured to accept emails from external senders**.

**Solution**

To resolve this, the group must be configured to **accept external emails** and ensure it is **subscribed to receive all messages**. Follow these steps:

**Step-by-Step Fix**

1. **Go to Outlook** and open the **group settings**.
2. Under **"Follow in inbox"**, select:
   * ✅ *Receive all email and events*
3. Click on **"Edit group"**.
4. Enable the option:
   * ✅ *Let people outside the organization email the group*
5. Click **Save**.

After applying these settings, the Azure AD Group will start receiving **Databricks job failure notifications**.

**Summary**

If your Azure AD Group mailbox is not receiving failure emails from Databricks jobs:

* Ensure the group allows **external senders**.
* Ensure it is set to **receive all messages and events**.

This configuration allows the Microsoft-sent notifications from Databricks to be delivered successfully to the group mailbox.